

# Serving the common good through philanthropy

2022-2023 Annual Impact Report



## Our Mission

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As a part of CommonSpirit Health, we make the healing presence of God known in our world by improving the health of the people we serve, especially those who are vulnerable, while we advance social justice for all.

## Our Vision

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A healthier future for all, inspired by faith, driven by innovation and powered by our humanity.

## Our Values

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### Compassion

Care with listening, empathy and love.  
Accompany and comfort those in need of healing.

### Inclusion

Celebrate each person's gifts and voice.  
Respect the dignity of all.

### Integrity

Inspire trust through honesty.  
Demonstrate courage in the face of inequity.

### Excellence

Serve with fullest passion, creativity and stewardship.  
Exceed expectations of others and ourselves.

### Collaboration

Commit to the power of working together.  
Build and nurture meaningful relationships.

## Board of Directors

**Teresa Lanham**, Chair  
**Cory Whyte**, Vice Chair  
**Lisa Klassen**, Treasurer  
**Julia Marreel**, Secretary  
**Carl Nelson**, Development Chair

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Heather Schneider  
Dr. Rick Swearingen  
Robert Schweczyk



# A message from our leadership



Julie Ann Alvarado  
Foundation President



Teresa Lanham  
Board Chair

Friends,

Even as we look forward to the opportunities that lie ahead, it is appropriate to stop and to celebrate all that we've accomplished together over the fiscal year. Dignity Health Foundation East Valley's annual report to the community is our moment to pause, reflect, and acknowledge your generous support and to share with you all that generous gifts — and you — have made possible.

At Chandler Regional and Mercy Gilbert Medical Centers, our leadership, physicians and staff understand philanthropy's important role in maintaining our hospital's high standard of care today and in advancing innovative new ways to treat our patients tomorrow. Inspired and grateful giving fuels cutting-edge programs, makes possible state-of-the-art facilities and provides for the essential tools and technology our clinicians need to best care for our community. Giving also continues our ministry out into the community bringing quality health care to all of those in need.

Our accomplishments this year are impressive. More than 1,700 people contributed \$5.8 million to advance our mission and increase access to quality health care for all. In fiscal year 2023, this generous donor support provided equipment to welcome the new medical residents, invested in employee resiliency programs and patient support services.

As you read the inspirational stories of gratitude in the coming pages, remember that it is your humankindness and generosity that make Chandler Regional and Mercy Gilbert's exceptional care possible. The practice of medicine is ever-advancing. Our work is not done. Together, we will continue to make a difference within each of our care departments and actively impact the lives of each patient served.

We are grateful for your trust, your partnership and your support. We are thankful for you.

Thank you,

Julie Ann Alvarado  
Foundation President

Teresa Lanham  
Board Chair





**Dignity Health Foundation East Valley believes every act of humankindness is worthy of celebration and every expression of gratitude deserves recognition.**

# Points of Distinction

## Total dollars raised

This year, our donors came together to realize the power of generosity and gratitude in our community. The results have been inspiring.



**\$5,849,000**

**2023**

\$11,576,000

2022

\$7,656,000

2021

\$3,530,000

2020

## Transfers to hospital

Transfers made by the Dignity Health Foundation East Valley to Chandler Regional and Mercy Gilbert Medical Centers show collaboration as monies are transferred only after the obligations of donor intent has been met.



**\$3,921,000**

**2023**

\$3,423,000

2022

\$3,314,000

2021

\$3,553,000

2020

## Total donors

Donors bolster innovation, bring together our community and serve the vulnerable. Together we accomplish what none of us could do alone.



**1,701**

**2023**

1,335

2022

1,687

2021

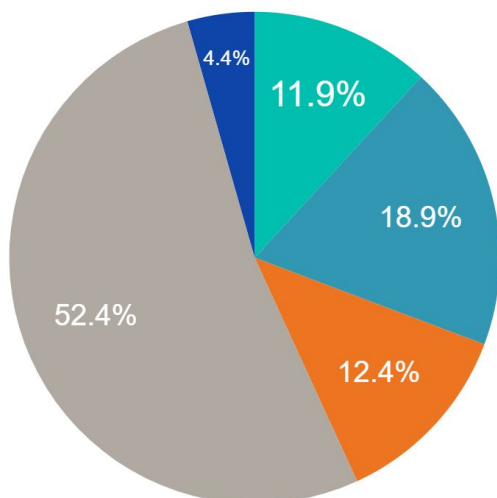
2,293

2020

# How funds are raised

At Dignity Health Foundation East Valley, a diverse group of donors supports our ministry through a variety of ways—annual donations, grants, planned and estate gifts, and attending events. We, and the patients we serve, are forever grateful.

Donations, both large and small, enable the foundation to provide cutting-edge technology, build and support health education and community outreach programs, and support those who cannot afford the costs of health care.



## Charitable Donations FY2023

- Annual Support
- Grants
- Planned Gifts
- Campaign and Major Gifts
- Special Events

## Your Donations at Work

Fiscal year 2023, donated funds were distributed to support the following areas within our care facilities:

- 87.6% Equipment & Expansion
- 7.3% Programs
- 2.2% Education & Training
- 2.9% Resiliency & Retention

Please visit our website for more information on where and how your donations are utilized.



Thank you for your generous spirit!

## Give with confidence

Thanks to an operating grant from our Medical Centers, we are able to assure our supporters that **100% of their gift will be used to support the services or projects they specify.**

The Foundation adheres to the Association of Fundraising Professionals “Code of Ethical Principles and Standards of Professional Practice.” Information on the code, including the Donor Bill of Rights is available at [www.afpnet.org/ethics](http://www.afpnet.org/ethics).

To protect donors’ information, we do not provide or sell mailing lists.

# Your support at work

These are the top ten areas that were funded through donations made to the foundation in fiscal year 2023.

<p>Capital Equipment</p>  <p><b>\$4.5M</b></p>	<p>Children's Dental Clinics</p>  <p><b>\$865,000</b></p>	<p>Graduate Medical Education &amp; Simulation Lab</p>  <p><b>\$795,000</b></p>	<p>Quality &amp; Patient Experience</p>  <p><b>\$440,000</b></p>
<p>Community Health</p>  <p><b>\$293,000</b></p>	<p>Employee Resiliency &amp; Retention</p>  <p><b>\$240,000</b></p>	<p>Sports Medicine</p>  <p><b>\$213,000</b></p>	<p>Specialty Education Training</p>  <p><b>\$141,000</b></p>
<p>Patient Support Programs</p>  <p><b>\$72,000</b></p>	<p>Uninsured Patient Medication</p>  <p><b>\$50,000</b></p>	<p><b>Together we heal.</b></p>	



# Your kindness in action



Custom signage designating The Diane and Bruce Halle Foundation Lobby at the new Women's & Children's Pavilion

## The Diane and Bruce Halle Foundation Transforms the Delivery of Maternal Child Health Care in the East Valley

The Dignity Health Foundation East Valley recently received a generous gift from the Diane & Bruce Halle Foundation to support the completion of Dignity Health's Women's & Children's Pavilion at Mercy Gilbert Medical Center.

The Pavilion, an extension of the partnership between Dignity Health and Phoenix Children's Hospital, will provide increased access to maternity and pediatric care in the Phoenix metro area. A first of its kind in Arizona, the Pavilion combines the expertise of Mercy Gilbert and Phoenix Children's in one convenient location, and will feature obstetric care for normal and high-risk pregnancies, including a state-of-the-art 60-bed Level III NICU.

As the grand opening of the Pavilion draws nearer, the Halle Foundation's generosity will be put to use in outfitting the facility with equipment and resources that will be crucial to providing the level of advanced maternal and pediatric care that both Dignity Health and Phoenix Children's are committed to providing families across the greater Phoenix area and its surrounding communities.

In May of 2023, Dignity Health foundation and hospital leadership hosted representatives from the Halle Foundation for a private dedication of the Pavilion's Main Lobby, which will be named in honor of The Diane & Bruce Halle Foundation in gratitude for their generous support.

### We Appreciate Your Support

To make a gift please scan this code with your mobile device to make an online donation at [supportdignityhealtheastvalley.org](https://supportdignityhealtheastvalley.org)





## D-Backs Give Back Dental Clinic

The Arizona Diamondbacks Foundation honored Dignity Health East Valley Children's Dental Clinic as a 2022 Ken Kendrick Grand Slam Grant winner.

This generous grant expanded the Dental Clinic at the Heritage Center in downtown Gilbert with an additional private operator. This has enabled us to extend our free preventive dental care services to additional uninsured and underserved children, a mission that is at the very heart of what we do.

13 years ago the Chandler Children's Dental Clinic began in response to an overwhelming need in the community. With this expansion of the clinic in Gilbert, our specially-certified dental hygienists are now able to reach more children in the East Valley. This location is especially significant, serving primarily low-income, Spanish-speaking, and immigrant communities.

Our goal is to go beyond just providing preventive dental care — our Promotora, a bilingual oral wellness educator, ensures that children and their parents learn to care for their dental health, follow a nutritious diet and maintain overall wellness, including mental health.

As we look to the future, we aim to make an even bigger impact. With the Grand Slam funds, we have installed additional dental chairs, enabling us to add an additional day of service per week and provide nearly 1,150 children with two dental appointments each year. We believe every child deserves a healthy smile. Thank you to our friends at the Arizona Diamondbacks Foundation, and many other supporters, for helping us bring more smiles to Gilbert's children.

Photo inside the new dental suite inside the Gilbert Heritage Center.



## Care Cruiser Promotes Resiliency

Thanks to generous support from the **Arizona Diamondbacks Foundation**, health care workers at Dignity Health East Valley have a traveling trailer that offers respite during their shifts, allowing them to meditate and rejuvenate while resting in massage chairs, lounging in zero-gravity recliners and easing their muscles using handheld percussion massagers.

This simple yet powerful activity has shown impressive results: better job performance, improved patient outcomes, fewer errors, and increased employee retention.

Resilience spaces such as the **Care Cruiser**, offer a much-needed reprieve during busy workdays, helping health care workers to quiet their minds and rejuvenate their bodies before returning to their patients.

This space was one of many the Arizona Diamondbacks created here in the Valley.

“Hope sees the invisible, feels the intangible, and achieves the impossible”

–Helen Keller



## Bowen’s Buddies Endowment Provides Comfort, Healing and Resources to Grieving Families

Jennifer and Brian Butson experienced the unimaginable loss of their child in 2013, a tragedy that no parent should ever face. However, amidst their sorrow, they found a beacon of hope and inspiration, leading them to create a peer-led support group, Heaven’s Hummingbirds, and established an endowment in memory of their son Bowen.

Heaven’s Hummingbirds provides much-needed solace, healing, and resources to grieving parents, bridging the journey from the hospital to home. This incredible group has found meaningful ways to honor our littlest angels, offering a sense of community where grief-stricken families find connection, hope, and understanding.

The “Bowen’s Buddies” endowment fund has been instrumental in supporting infant bereavement programs and services within our hospitals. It has been sustained through the generosity of family, friends, supporters like you, and the annual Spring Family Remembrance Run.

The 2023 run raised a record amount with more than 500 people gathering at a Chandler park to honor the lives of the babies who are gone, yet never forgotten.

## Empowering Youth Through Sports Medicine

Dignity Health East Valley has been at the forefront of providing exceptional sports medicine care to the youth of Chandler, Gilbert, Queen Creek, and Maricopa since 2014. We proudly serve over 22,000 students across 23 junior and high schools, offering them collegiate-level athletic training and sports injury management.

Our community-based program is not just about treating injuries; it's about education and prevention. We train and educate student athletes about vital elements such as nutrition, heat-related issues, and concussion awareness. At the center of our operation are our Masters-level Athletic Trainers (ATs) providing point-of-care services to young athletes. All this is possible because of community supporters such as **Fiesta Bowl Charities, Super Bowl Host Committee, NFL Foundation, Arizona Cardinals and many generous donors like you.**







## Give a Gift of Lasting Love - Join the Marian Joseph Legacy Giving Society

A legacy gift enables you extend a helping hand to future generations and create lasting change in your community. This act of giving is more than a donation - it's a testament to your commitment to ensuring quality health care for all, now and in the future.

Legacy gifts of all sizes and types have the power to make a significant difference to provide support across all initiatives and projects at Chandler Regional and Mercy Gilbert Medical Centers.

### Types of Legacy Gifts:

- General bequest from your will
- Retirement account beneficiary gifts such as a Charitable IRA Rollover
- Appreciated stock, bonds or mutual funds

We invite you to consider the Marian Joseph Legacy Giving Society to ensuring that health care programs in the East Valley continue for generations to come. Adding just a few specific words to your will or trust will keep your support local. Together, we can create a healthier, stronger future for our community.



For more stories of how you and fellow donors are caring for our community, please visit our website.

## Collaboration with Hospice of the Valley Ensures Compassionate Palliative & Hospice Care for the East Valley

Dignity Health recently launched the East Valley's first academic medical education program in order to address the current physician shortage and ensure access to care for our growing community.

To make such a robust effort possible, Dignity Health leaders looked to its physician and clinical partners for collaboration and support in order to ensure the most positive experience for our medical residents and our patients.

One collaboration of note is with Hospice of the Valley, who are working closely with program leadership within the Internal Medicine residency program. Together, we are supporting the residents' experience to underscore the importance of delivering compassionate, expert-level palliative and hospice care - both inside our hospitals, in the outpatient setting, and at home to all those in need.





## Project Excellence: Care Advisor

A vital mission at Dignity Health East Valley is to create an environment that empowers our employees, providing them with the time, tools, and resources they need to serve our patients with excellence - every day, every way.

Therefore, we are consistently investing in our people, processes, and resources, promoting a set of behaviors that align with our core values.

One of our latest initiatives, the Care Advisor app, is designed to improve the patient experience by providing a streamlined care process. This easy-to-use app gives estimated wait times, test updates, conveniently schedules follow-up visits, and facilitates patient requests.

Through the support from our community of donors, we will continue to create a culture of high reliability, where safety, quality and an excellent patient experience are a reality every day.

→ EXCELLENCE  
EVERY DAY EVERY WAY

## Employee Generosity Transforms Lives after Stroke

We believe the power of healing extends beyond the hospital walls. Our passionate employees are deeply committed to ensuring our post-stroke support programs continue to thrive, helping stroke survivors and their caregivers navigate life after stroke with hope and resilience.

Last year, thanks to the generous donations and volunteer efforts by our employees, they raised funds to ensure life-altering programs are available for survivors and their families. These contributions enabled us to offer stroke support resources free of charge, including our annual three-day Stroke Camp, support groups for both survivors and caregivers, and our therapeutic Music Choir “Ringers of Hope”. Witnessing the progress and improved results of survivors at these programs has been an incredible, rewarding experience.

Research has shown that post-stroke support networks have a profound impact on survivors, resulting in improved speech and movement, stronger relationships, and decreased risk of depression. Furthermore, the burden on caregivers is lessened, providing them with the much-needed support and resources to handle their roles effectively. That's why these programs aren't just important - they are vital.

We want to extend our heartfelt gratitude to our employees and volunteers whose contributions are making a significant difference in the lives of stroke survivors and their families and providing the hope they need to thrive.

Pictured: Terry Peterson, Stroke Support Group Leader, Euly Smith, Dignity Health East Valley Stroke Manager, Terri Lamb, volunteer



“While we place our confidence in God, we must act as if success depended on our own exertions”

-Sister Catherine McAuley



## Philanthropy Champion of the Year

Rhonda Curtis's humble service as a volunteer and **collaborative** board member for over 20 years earns her this honor. Rhonda has seen the direct results of her work supporting the poor, enabling the purchase of life-saving equipment, adding rooms to the hospital and assisting in the creation of a new medical center in the Town of Gilbert. With her leadership of the Laughter is the Best Medicine gala, the committee raised almost \$400,000 for Cardiology Services.

Rhonda's years of service have resulted in raising over \$10 million, with a personal giving tallying over \$20,000, plus over 2,000 hours of volunteer service to Dignity Health. She was also the recipient of the Volunteer of the Year award and prize during her tenure at Wells Fargo, which she donated to us. Also adding to Rhonda's total impact are the people in her sphere - family members, friends, clients and colleagues all whom have touched numerous patients' lives by improving their healthcare..

## Board Member of the Year

John Nissen is a champion for philanthropy and certainly is very deserving of the title **Board Member of the Year**. John and his wife believe life is fullest when you fulfill the needs of others and serving on this board has given him that opportunity. In addition to quietly securing thousands of dollars in sponsorships and donations, John and his family lead the way in personal giving of both time and treasure.

There is not an event nor activity where you won't find John serving, and he is often the first to volunteer - from making thank you calls, to setting up our events, or connecting the Foundation with other community supporters. John has also recruited other volunteers. He has steadfastly served on the Board for five years and as a board officer for three years. When he co-chaired the George Rozsa Golf Classic, we raised funds to secure ECMO equipment in the East Valley. This life-saving equipment and the highly-trained clinicians saved 17 lives this past year. John has really made an impact on our patients, our Board and in the lives of both the staff and fellow board members.



# Dignity Health East Valley by the numbers

July 1, 2022 - June 30, 2023



## Medical Centers

**62** years serving the community

**45,754** inpatient visits

**248,054** outpatient visits

**120,455** Emergency Department visits

**25,627** surgeries performed

**1,453** NICU babies

**7,765** babies delivered



## Community Benefits

**25** Community Health Programs

**2,875** Dignity Health Children's Dental & Medical Clinic Visits

**22,000** junior and high school athletes served

**84,850** persons served through the Community Health Programs

**\$77,009,812** in patient financial assistance, unreimbursed costs of Medicaid, community health improvement services and other community benefits



## Staff

**4,420** employees

**1,680** affiliated physicians with privileges and allied professionals

**2,115** nurses



## Foundation

**\$5.8 million** total amount raised

**1,701** donors



## Volunteers

**411** volunteers

**59,525** hours donated by volunteers

**\$1,782,775** value of hours donated by volunteers

*Thank you to our weekly volunteers who help in the Foundation office and our volunteer board members who advocate in the community and raise important funds to support Dignity Health East Valley medical facilities.*



# Meet the foundation

## Foundation Staff



**Julie Alvarado**

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**Cleofe Breillatt**

Philanthropy  
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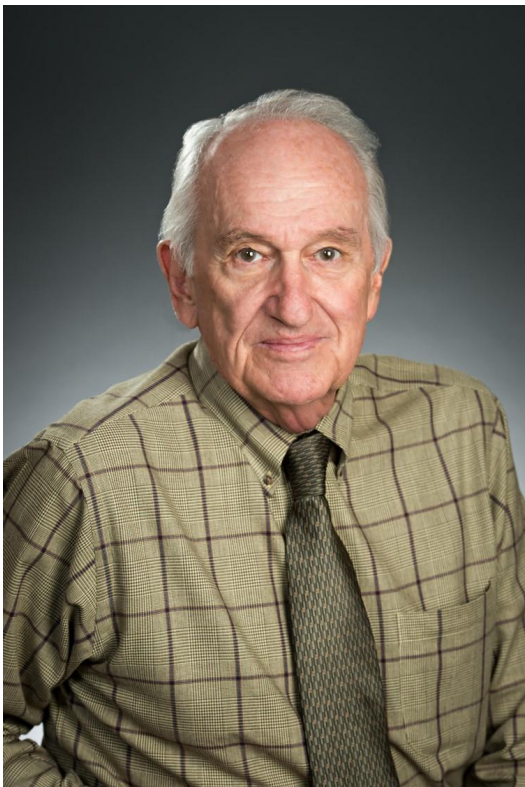
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## Support Our Mission and Honor a Legacy - Dr. Terry J. Happel Physician Giving Society



Dr. Terry J. Happel, a gifted surgeon and leader at Chandler Regional and Mercy Gilbert Medical Centers for over 16 years, has left an indelible mark on the future of health care in the East Valley. His loss in 2022 deeply affected us all, but his legacy continues to inspire our work every day.

In recognition of his extraordinary dedication and commitment, we are proud to have established the **Dr. Terry J. Happel Physician Giving Society**. This society aims to advance our hospitals' capabilities by channeling your generous and tax-deductible gifts towards our current greatest needs. These include purchasing or replacing essential equipment, supporting our GME program through education, and promoting community health programs.

As a valuable member of the society, with a contribution of \$500 or more annually, your name will be recognized on our foundation webpage and the Donor Engagement Wall located in each medical center.

Join us in celebrating Dr. Happel's immense contributions and help us keep his spirit alive within the corridors of our hospitals and the hearts of our community. Your support is a testament to the incredible power of collective philanthropy, allowing us to uphold Dignity Health's mission and vision.