



Rising Together: Your Generosity Fuels Success

2023 - 2024 Annual Impact Report

Hello humankindness®

CommonSpirit's mission, vision and values inform every aspect of our work each day and remind us that we serve our patients, their families, our communities – and also each other.

Our mission

As a part of CommonSpirit Health, we make the healing presence of God known in our world by improving the health of the people we serve, especially those who are vulnerable, while we advance social justice for all.

Our vision

A healthier future for all, inspired by faith, driven by innovation and powered by our humanity.

Our values

Compassion

Care with listening, empathy and love.

Accompany and comfort those in need of healing.

Inclusion

Celebrate each person's gifts and voice.

Respect the dignity of all.

Integrity

Inspire trust through honesty.

Demonstrate courage in the face of inequity.

Excellence

Serve with fullest passion, creativity and stewardship.

Exceed expectations of others and ourselves.

Collaboration

Commit to the power of working together.

Build and nurture meaningful relationships.

Board of directors

Teresa Lanham, Chair

Cory Whyte, Vice Chair

Lisa Klassen, Treasurer

Julia Marreel, Secretary

Carl Nelson, Development Chair

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Shelby Arians

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Darlene Heavlin

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John Nissen

Summer Peregrin

Alexis Richards

John Sanders III

Heather Schneider

Nicole Snyder

Dr. Rick Swearingen

Robert Szweczyk

Jennifer Wilcynski

A message from leadership

Dear Friends,

The annual impact report serves as a chance to pause and reflect. It is our opportunity to express gratitude for your unwavering generosity, and for the support of everyone who assisted with the successful closing of the \$25 million *Dignity Rising* capital campaign to expand both Mercy Gilbert and Chandler Regional Medical Centers to meet the needs of our ever-growing communities.

At Dignity Health East Valley, our leadership, medical professionals and staff recognize the pivotal role philanthropy plays in upholding our hospital's standards of excellence today and in pioneering innovative approaches to patient care for tomorrow. Your inspiring and generous contributions have propelled groundbreaking programs like the life-saving ECMO, facilitated the development of state-of-the-art facilities such as the new Women's and Children's Pavilion, and equipped our clinicians with the necessary tools and technologies to provide the highest quality care to our community each and every time.

With the support of over 2,100 donors, we've raised nearly \$6 million in FY24 to further our mission and enhance access to quality health care for all.

Throughout fiscal year 2024, this tremendous donor backing has enabled us to achieve our status as academic teaching hospitals with the Foundation supporting simulation training equipment, point-of-care ultrasounds, and the creation of classrooms in our facilities. Thank you to our physicians who partnered with us to raise philanthropic dollars to support academic research and high-level training. We have also been able to continue and expand community services through post-hospital care such as our beloved family bereavement and post-stroke programs or the pre-hospital care in the community, such as our free medical and dental clinics for children.

As you peruse the uplifting stories of gratitude in the pages ahead, remember that it's your compassion and generosity that enable Chandler Regional and Mercy Gilbert Medical Centers to deliver exceptional care. Medicine continues to progress, and our work remains unfinished. Together, we will continue making a meaningful impact and actively transform the lives of every patient we serve.

We extend our heartfelt appreciation for your confidence, collaboration and steadfast support. We are profoundly grateful for you.

With gratitude,

Julie Ann Alvarado
Chief Philanthropy Officer



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Chief Philanthropy Officer



Teresa Lanham
Board Chair

Giving by the numbers



\$5,787,000

Total dollars raised in 2024

This year, our donors came together to realize the power of generosity and gratitude in our community. The results have been inspiring.

| | |
|--------------|------|
| \$5,849,000 | 2023 |
| \$11,576,000 | 2022 |
| \$7,656,000 | 2021 |
| \$3,530,000 | 2020 |



\$4,533,000

Transfers to hospital in 2024

Transfers made by the Dignity Health Foundation East Valley to Chandler Regional and Mercy Gilbert Medical Centers show collaboration as monies are transferred only after the obligations of donor intent has been met.

| | |
|-------------|------|
| \$3,921,000 | 2023 |
| \$3,423,000 | 2022 |
| \$3,314,000 | 2021 |
| \$3,553,000 | 2020 |



2,157

Total donors in 2024

Donors bolster innovation, bring together our community and serve the vulnerable. Together we accomplish what none of us could do alone.

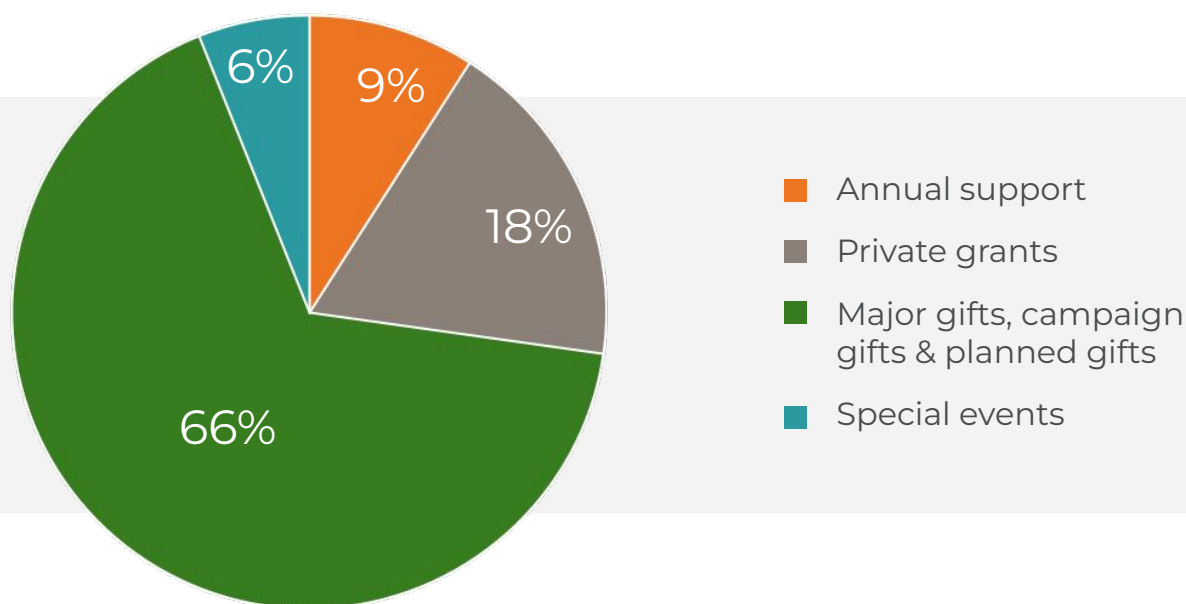
| | | | |
|-------|------|-------|------|
| 1,701 | 2023 | 1,687 | 2021 |
| 1,335 | 2022 | 2,293 | 2020 |

Together
we heal.

How funds are raised

At Dignity Health East Valley, a diverse group of donors supports our ministry through a variety of ways: annual donations, grants, planned and estate gifts, and attending events. We, and the patients we serve, are forever grateful.

Donations, both large and small, enable the Foundation to provide cutting-edge technology, build and support health education and community outreach programs, and support those who cannot afford the costs of health care.



What does it mean to be nonprofit?

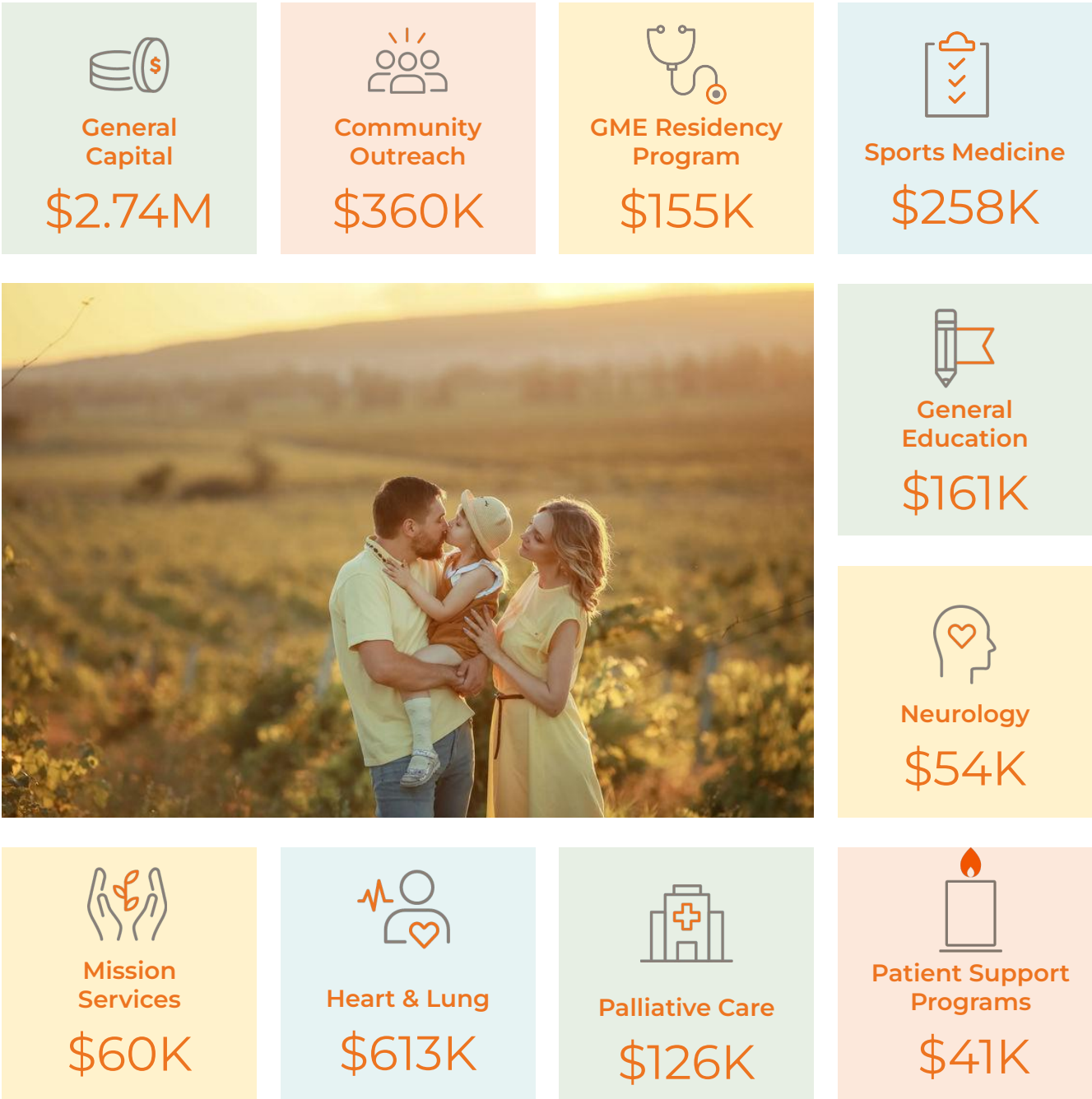
Dignity Health Foundation East Valley is a mission-driven organization that exists to improve the health of everyone in our community. Philanthropy is an important way to connect those with resources to those in need, offering an opportunity to express gratitude for the expertise, care, and kindness experienced throughout our ministry. Together, we continue to advocate for those who are poor and vulnerable, and innovate how and where healing can happen — both inside our hospitals and out in our communities.

100% of your donations benefit the cause.

Thanks to an operating grant from Mercy Gilbert Medical Center, 100% of your gift to Dignity Health Foundation East Valley is directed to your chosen designation. Your generosity and expressions of gratitude — individually and collectively — enable us to envision and achieve the remarkable. Thank you for working with us, connecting your purpose and passion with our mission to build more resilient communities.

Your support at work

In fiscal year 2024 these are the top ten areas that were funded through donations made to the Foundation.



Humankindness in action

Chandler couple thank their Guardian Angels for outstanding care during medical emergency

When they needed fast, expert, compassionate care the most, the staff at Chandler Regional Medical Center stepped up in a big way, say Amber and Mark Webster of Chandler. Several months later, they felt the need to extend heartfelt thanks to their Guardian Angels at Chandler Regional Medical Center for their outstanding care in March 2023. Amber experienced sudden, severe blood clots, requiring a 17-day hospital stay, 10 of which were in a medically induced coma on life support.

Throughout this challenging time, the Websters felt immense support and

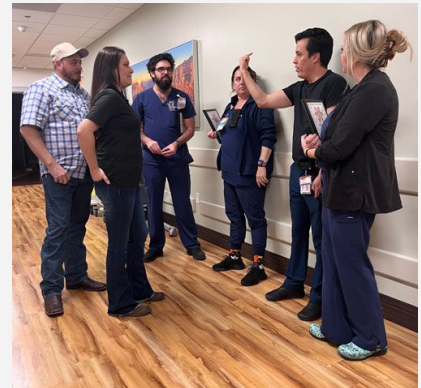
kindness from the staff. Nurses went above and beyond, from checking on Mark to braiding Amber's hair, offering small moments of dignity and respect that made a significant difference.

Grateful for the care they received, the Websters began visiting the hospital cafeteria for date nights, hoping to see and thank their caregivers in person.

Through Amber's employer, The Husband and Wife Law Team, they discovered the Dignity Health East Valley Guardian Angel program,

"I was unconscious most of that time. I didn't know who all of those people were. But I wanted to know them. I wanted to say thank you."

– Amber Webster



recognizing five team members who had cared for Amber.

The Websters credit Amber's survival to the ECMO therapy available at Chandler Regional, funded by donations to the Dignity Health Foundation East Valley. Amber, now fully recovered, and Mark celebrated her health anniversary at the hospital cafeteria, praising the exceptional care they received.



Amber and Mark recognize Amber's care team, Dillon, Jose, Jaime, Azael, and Kate with Guardian Angel Awards.

Amber is one of 23 lives saved since the ECMO program started in March 2022. It's clear that the success of this program and the positive outcomes of our patients is due to the dedication and hard work of the phenomenal ECMO team.

"Not all hospitals are the same," Mark said. "We are lucky to have this one in our neighborhood. I tell everyone who will listen – you will not find better care anywhere else."

Virginia G. Piper Charitable Trust Leads in Advancing Healthcare

Throughout the last six years, our community rose together to advance high-quality health care in the East Valley through the Dignity Rising campaign. Through this record-setting campaign, more than \$25,000,000 was raised to meet the health care needs of our growing community, and especially our most vulnerable neighbors. Both Chandler Regional and Mercy Gilbert Medical Centers are expanding as a result of the generosity of thousands of donors from many walks of life who pledged their support.

One of the most generous and impactful gifts received over the past few years was a \$1,000,000 campaign capstone grant from Virginia G. Piper Charitable Trust..

This gift pushed the campaign to its revenue goal, which we celebrated as a community in October of 2023 at the Dignity Rising campaign celebration. In honor of, and in gratitude for, this transformational gift, the OB Triage Unit inside the new Women's & Children's Pavilion at Mercy Gilbert Medical Center was named in honor of Virginia G. Piper Charitable Trust.

Due to the continued generosity of the Trust towards high-quality health care, when Mercy Gilbert's Women's and Children's Pavilion opens early next year, our community's mothers, babies and families will receive more comprehensive care from pregnancy, to birth, to ongoing pediatric and very unique specialty care for years to come.



OB triage at the Women's and Children's Pavilion



The Kemper & Ethel Marley Foundation Shows Commitment to Maternal Child Health

Due to the continued growth of the Southeast Valley and the demographics of the community, Dignity Health East Valley is committed to delivering the highest quality of service to young families. This means developing and advancing our Maternal Child Health service line to ensure the best care, service and technology is available to expectant mothers, babies and children of all ages.

This commitment is evidenced in the construction of Dignity Health's new Women's & Children's Pavilion at Mercy Gilbert Medical Center in partnership with Phoenix Children's Hospital. Our partners at the Kemper & Ethel Marley Foundation share in this commitment to families. Dignity Health was grateful to receive a transformational gift from the Marley Foundation, designated to assisting in the completion of the Pavilion's construction and for critical equipment needed to provide services to women and children within the facility.

The Marley Foundation's gift will expand the breadth and depth of Dignity Health's women's and children's programs and services across the entire State, making them more accessible to all who need it, regardless of their circumstances and resources.

AZSTA Provides Hydration Systems to Student Athletes

Dignity Health East Valley has been at the forefront of providing exceptional sports medicine care to the youth of Chandler, Gilbert, Queen Creek, and Maricopa since 2014. We proudly serve over 24,000 students across 41 junior high and high schools, in seven school districts offering collegiate-level athletic training and sports injury management.

Our community-based program is not just about treating injuries; it's about education and injury prevention. We train and educate student athletes about vital elements such as nutrition, heat-related issues, and concussion awareness.

The Sports Medicine program is dependent upon the support of many community partners, including a recent grant received from Arizona Sports & Tourism Authority (AZSTA). With this support, we are now equipped with new commercial-grade hydration and cooling equipment from Frio Hydration which allows for more effective hydration and injury treatment - especially during times when student athletes are most at-risk of suffering heat-related injury.



"We are so grateful to AZSTA for showing such a genuine commitment to the health and well-being of student-athletes in the East Valley!"

– Suzie Squires

Sports Medicine Program Manager



Gratitude Days Brings the Community Together to Celebrate Health Care Workers

A team of dedicated CARE Coaches makes sure patients throughout Chandler Regional and Mercy Gilbert Medical Centers have an excellent experience. They take it a step further and come together to ensure their co-workers feel the love during **quarterly Gratitude Days**.

Community partners and companies kindly provide donations that are handed out by the CARE Coaches to employees to thank them for all of their hard work. Throughout the year, we partnered with over a dozen organizations to ensure love and gratitude is sprinkled throughout the hospitals.

Dignity Health East Valley by the Numbers

July 1, 2023 - June 30, 2024



Medical Centers

63 years serving the community

51,656 inpatient visits

233,943 outpatient visits

120,077 Emergency Department visits

25,916 surgeries performed

1,212 NICU babies

7,710 babies delivered



Community Benefits

22 Community Health Programs

3,782 Dignity Health Children's Dental & Medical Clinic Visits

24,000 junior and senior high school athletes served across 41 schools and seven school districts

59,898 persons served through the Community Health Programs

Millions of dollars provided in patient financial assistance, unreimbursed costs of Medicaid, community health services, and other community benefits.



Staff

4,420 employees

1,742 affiliated physicians with privileges and allied professionals

2,115 nurses



Philanthropy

\$5.78 million total amount raised

2,157 donors



Volunteers

472 volunteers

67,135 hours donated by volunteers

\$2,010,611 value of the hours of service donated by volunteers

Thank you to our weekly volunteers who help in the Foundation office and our volunteer board members who advocate in the community and raise important funds to support Dignity Health East Valley medical facilities.



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Follow us



Thank you!



Hello humankindness®